COMMUNITY LIVING DURHAM NORTH

STATEMENT OF RIGHTS

Policy No: <u>B-24</u> (Service Delivery)

Effective Date: June 30, 2011 Last Revision: July 8, 2024 Last Review:

Rationale:

To clearly articulate that people supported by CLDN have the same rights that every Canadian citizen enjoys.

Policy Statement:

Regulations attached to the Social Inclusion Act, 2008, state that agencies in the developmental services sector must have a Statement of Rights pertaining to the people that they support. This policy is in place to comply with that requirement.

The agency's self-advocacy group, the A-Team, was asked to generate a statement that would be relevant to people receiving service, one based upon respect for, and the dignity of, each individual. This was done in 2010 and has been since updated, most recently in July 2024. Their work constitutes B-24-1, attached, and the pictorial version which is page three of this policy.

This statement of rights must be reviewed with all new service recipients, during the Intake process. That initial orientation must also include a review of our Mission Statement and Service principles.

To help people to learn about their rights and remain familiar with them, there must also be an annual review of the Statement of Rights (and of our Mission Statement and Service Principles). This refresher will be a regular feature of the annual planning meeting that updates the Personal Support Plan.

Finally, CLDN provides all people who receive services with formal awareness-building educational sessions that are designed to help them recognize situations in which they might be at risk. The training module seeks to empower people to say "no," and therefore it too involves helping people to be aware of their rights.

Approved by: <u>Clare Suggitt</u>	Date:	<u>July 8, 2024</u>	
for the Board of Directors			

COMMUNITY LIVING DURHAM NORTH STATEMENT OF RIGHTS

Procedure No: <u>B-24-1</u> Statement of Rights Effective Date: June 30, 2011 Last Revision: July 8, 2024 Last Review:

This statement was compiled by the A-Team in 2010 and then changed and enlarged in 2024.

Everyone has rights. People supported by CLDN have:

- The right to say YES or NO to my support
- The right to choose my medication
- The right to be safe from abuse
- The right to choose my own clothing
- The right to choose my own services
- The right to live in a safe home
- The right to enjoy my community
- The right to be treated with respect and dignity
- The right to participate in meetings about me
- The right to communicate with others
- The right to have friends / relationships
- The right to work and make money
- The right to advocate / help myself or others
- The right to know my health plan
- The right to vote
- The right to express my sexuality

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my Rights reviewed with	n me on	(date	2)
Signature;		Trainers Name:	

Approved by: <u>Glenn Taylor</u>	Date: July 8, 2024
CEO	