

Community Living Durham North is hiring a Team Leader who shares our vision of building a community where everyone is valued. We are an agency that provides supports to a variety of people with diverse needs, this includes people with an intellectual disability, mental health diagnoses, addictions, physical support needs, vision/hearing impairment, autism, behavioural challenges, acquired brain injury, dementia, and an aging population.

At Community Living Durham North, we promote and facilitate community inclusion, meaningful participation and full citizenship. We offer services in various settings such as group homes, day programs and respite throughout the Scugog, Uxbridge and Brock Townships.

Team Leaders are required to perform a variety of tasks that include but are not limited to:

- Provide Leadership to Individuals and Teams
- Coordinate people's nutritional needs; plan menus, grocery shopping, and ensure nutritious meals are prepared for people utilizing safe food handling procedures
- Complete all assigned duties in a manner that provides an example for others to emulate
- Develop a positive atmosphere that promotes team development and individual empowerment
- Constructively comment on the performance of individuals and teams
- Lead others by utilizing the ability to influence and persuade
- Liaise with manager on issues affecting individual and team performance
- Utilize a variety of effective conflict resolution techniques to maintain team effectiveness
- Exhibit a consistent allegiance to CLDN's mission, vision, values and beliefs
- Assist manager with strategic planning and establishing team operational goals and objectives
- Work as a team
- Monitor and document people's finances
- Facilitate and coordinate person-centered planning and the development of individual plans
- Plan and facilitate family visits, community access and other natural supports within the community
- Promote and facilitate community inclusion, meaningful participation and full citizenship.
- Provide hands on support in various areas of daily living including personal care.
- Assist with and follow individual support plans to ensure quality supports
- Implement behaviour supports and crisis protocols as documented
- Administer medication as required
- Safely conduct physical maneuvers and be prepared for work of a demanding physical nature, including but not limited to lifting, bending and twisting.
- Excellent written and verbal communication
- Ensure supports align with Quality Assurance Measures
- Strong advocacy and interpersonal skills
- Promote independence and support people to pursue their dreams and goals.
- Ensures individual and team compliance with all health and safety rules and regulations and takes appropriate actions to maintain a safe workplace
- Capable of handling emergency situations

Community Living Durham North is an equal opportunity employer and is committed to providing a safe, inclusive and diverse employment experience, regardless of gender, age, race, ethnicity, national origin, sexual orientation or identity, disability or education. Upon request CLDN will accommodate the needs of people with disabilities in our hiring process

## Qualifications:

- Minimum requirement of a college diploma in a human services related field (Human Services Worker Diploma, Social Services Diploma, Community Services Worker Diploma, Child and Youth Worker Diploma, Behavioural Science Technology, University Degree)
- One (1) year of experience as a team leader in a social service setting
- Valid Driver's License, automobile insurance, and access to a personal vehicle is mandatory
- Clear Vulnerable Sector Check

Additional Benefits to working at CLDN?

- Competitive and overtime pay
- Extended Health Care for full time staff which include vision and dental and EAP
- Pension
- Casual dress
- Paid In house training (1<sup>st</sup> aid, CPR, Safe Management Crisis Intervention, Medication Administration, and Positive Behaviour Supports)
- Opportunities for advancement
- Opportunities for professional development

Salary: \$28.83 - \$30.03 per hour

Schedules: 8 hour shifts Monday through Friday and 1 in 6 Weekends

Please forward your resume to Recruitment@cldn.ca.

